

A large array of solar panels on a roof, with the sun setting in the background, creating a warm orange glow.

2025 SEIA Solar Installers' Annual Meeting

NSW Department of Climate Change, Energy, the Environment and Water | 14 March 2025



Nice to meet you!



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Introducing the CER Installer Portal

Occasionally, NSW has more electricity through rooftop solar than is needed

To enable customers and the grid to continue to benefit from solar, we need some extra tools to manage minimum system load events

We are aware that CCEEW processes, like filling in the DER Register after installation is currently time-consuming

That's why we're building a CER Installer Portal, built with user needs in mind and to help Installers manage devices



What is the portal and how will it help you?



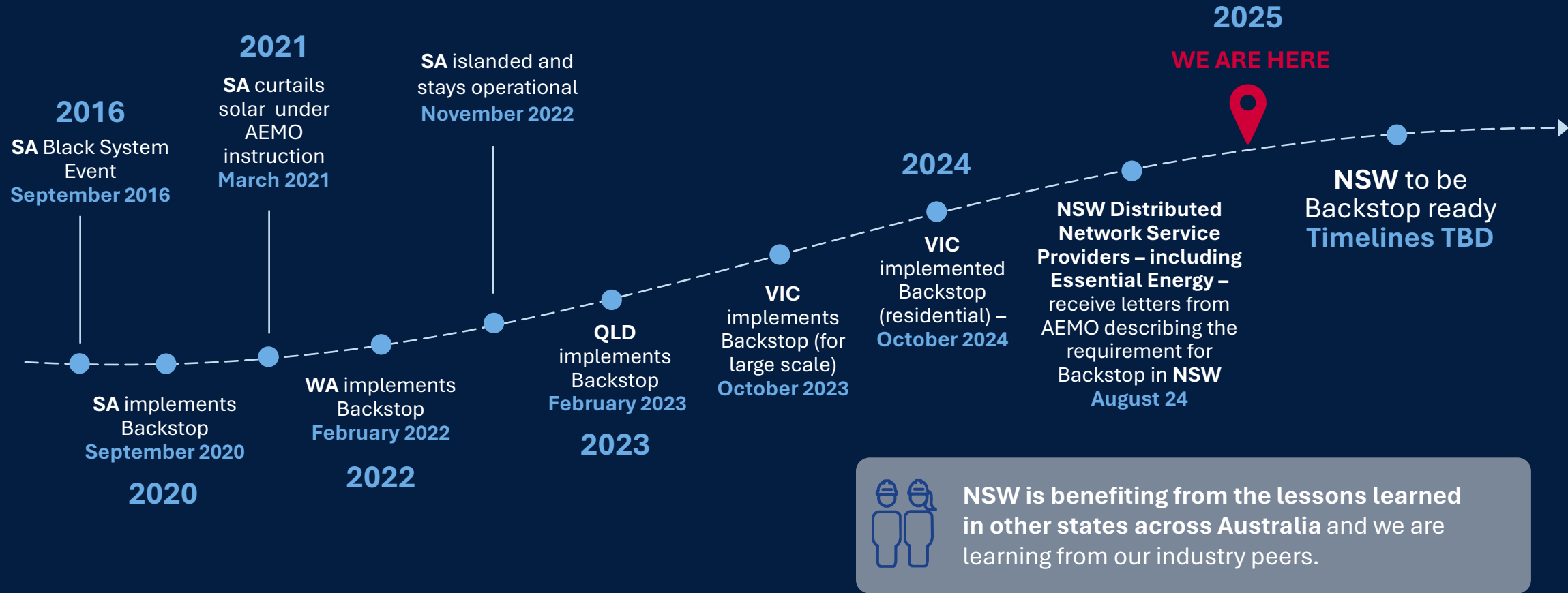
Making installation simpler for installers by streamlining processes

Support you to register devices into DNSP backstop systems

Bringing together NSW DNSP systems

A brief history

Minimum System Load events have occurred across other states in recent years. Network operators in South Australia, Western Australia, Victoria and Queensland have been directed to implement appropriate emergency solutions.



The principles that will guide us

Lessons learned include a **good user experience** for Installers, and **performance testing and optimisation**. The below principles will help guide us.



Simplicity, accessibility and ease of use



Interoperability



Performance



Security



Flexibility

The features we're looking to deliver



Integration with DNSP connection portals



Enhanced user experience delivered through a simplified user journey and design



The ability to register and test devices



A system that can provide data to government and market bodies





We want to hear from you.

If you have any feedback, we'd love to hear it.
We have a quick poll if you'd like to complete it.
We'll also be in touch in the coming months with
some more information.

Where to from here?

- Thank you for having us here today and sharing your feedback.
- We will finalise our plans for engagement and refining the portal.
- Our commitment to you is delivering a harmonised process in NSW and across the DNSPs.



Thank you.

If there is anything that you'd like to raise with us, please reach out to our team:
energy.consumerpolicy@dpie.nsw.gov.au

