

Flexible Exports in Regional Areas



Empowering South Australia

Flexible Exports

- The Journey so far
- SWER Changes



The Journey so far:

- The flexible export plan allows customers up to 10kW* / phase.
- Flexible Exports now rolled out to over 70% of the State.
- The system must be internet connected, registered and capability tested.
- Multiple inverters can be installed; however it depends on the equipment and so it is **Important that you discuss this with the OEM.**

*depending on network location and installed inverter capacity



FLEXIBLE EXPORTS
Export up to
10.00kW



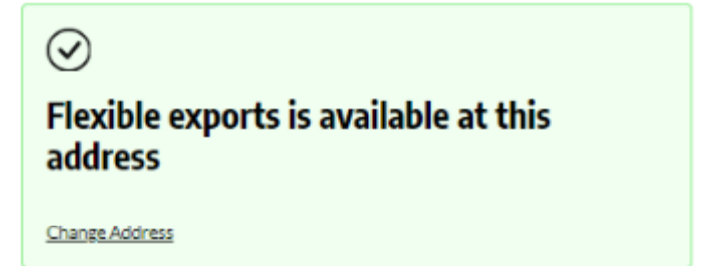
FIXED
Export up to
1.50kW

Use the Eligibility checker for all solar sales:



The screenshot shows the 'Flexible Exports Eligibility' page on the SA Power Networks website. The page has an orange header with the title 'Flexible Exports Eligibility'. Below the header, there is a question: 'Is your property eligible for the Flexible Exports solar export option?'. A search bar with the placeholder text 'Enter your address or National Meter Ident.' is present. Below the search bar, there is a link 'Use my location' and a note: 'Address not listed? Please [contact us](#) or call 13 1261.' At the bottom, there is an illustration of a house with solar panels and a speech bubble that says 'Make the MOST of your SOLAR'.

- Enter the NMI or address to confirm the export plan currently available for your customer.
- View past Flexible Exports performance in the customers' area. This is subject to network congestion and can change. This is not a guarantee – just an indication.



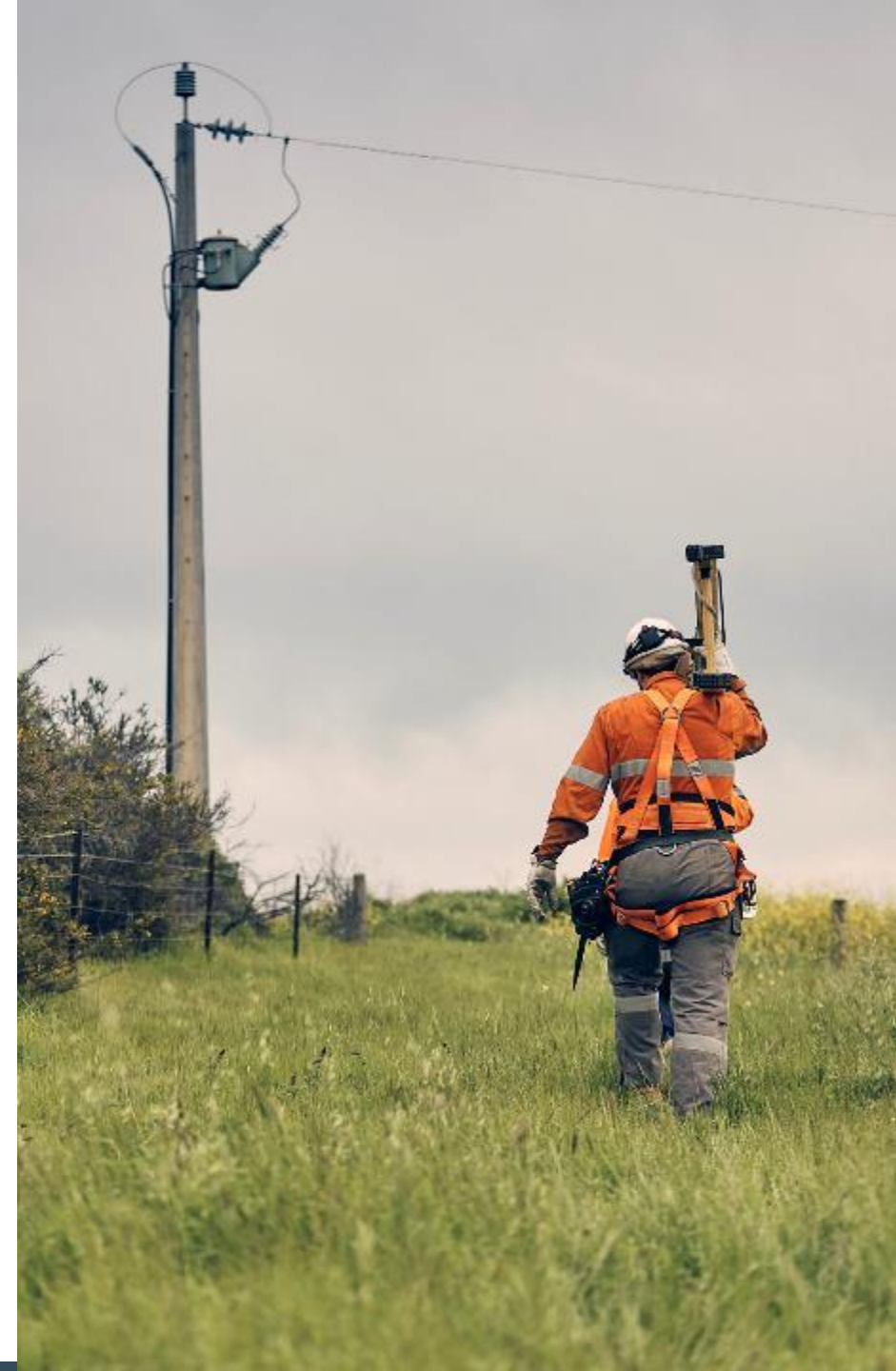
A green rectangular box with a white checkmark icon in the top left corner. The text inside reads: 'Flexible exports is available at this address'. Below the text is a link: [Change Address](#).



Flexible Exports SWER Rollout

During 2025 we are releasing Flexible Exports in regional areas. As this part of the rollout includes SWER areas, we have been reviewing the current allowances for SWER customers and are planning to increase the allowed capacity.

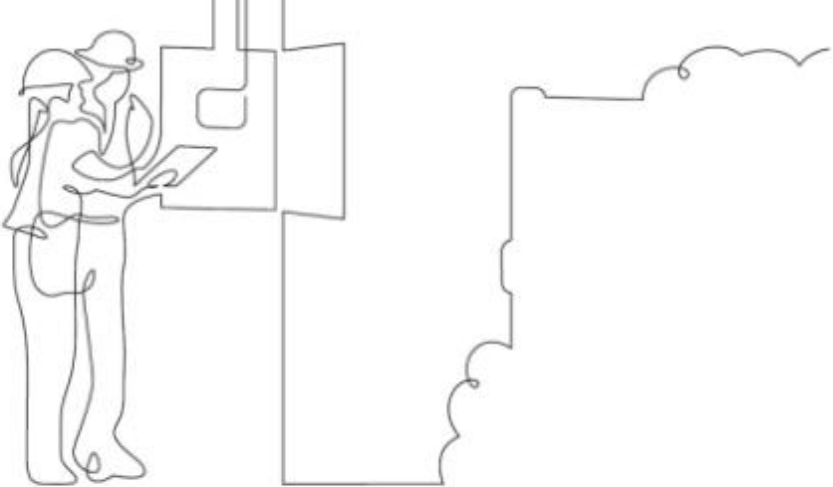
- Trial sites currently underway
- TS129 and Service and Installation Rules under review
- Training resources to be provided on our website – including educational video
- Sign up to **The Fuse** to stay updated



SWER Updates

- Increase Capacity from 5kVA to 10kVA – battery and PV
- 0 Export or Flexible plan available
- All applications will require manual approval – we'll call you
- Meter Isolator / Main Switch A must be sized correctly as per SIR/TS129
- If our records are wrong – let us know!

Transformer size (kVA)	Standard arrangement 1 phase / 1 line (230V)		Alternative arrangement split phase / 2 line (460V)	
	Connection size (230V) A	Meter isolator/main switch A	Connection size (460V) A	Meter isolator/main switch A
5	20	20	N/A	N/A
10	45	40	20 A / line @ 230V	20A (2 pole)
25	100	100	50 A / line @ 230V	50A (2 pole)



Service and Installation Rules



Technical Standard - TS129

Small EG Connections Technical Requirements - Capacity not exceeding 30kVA
Published: 06 July 2021

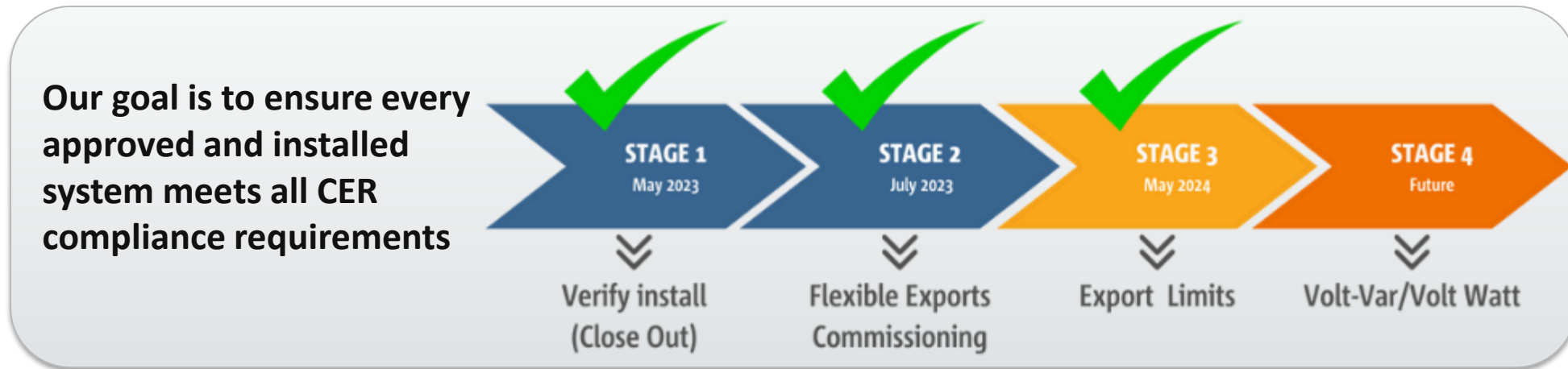
Consumer Energy Resources (CER) Compliance Program



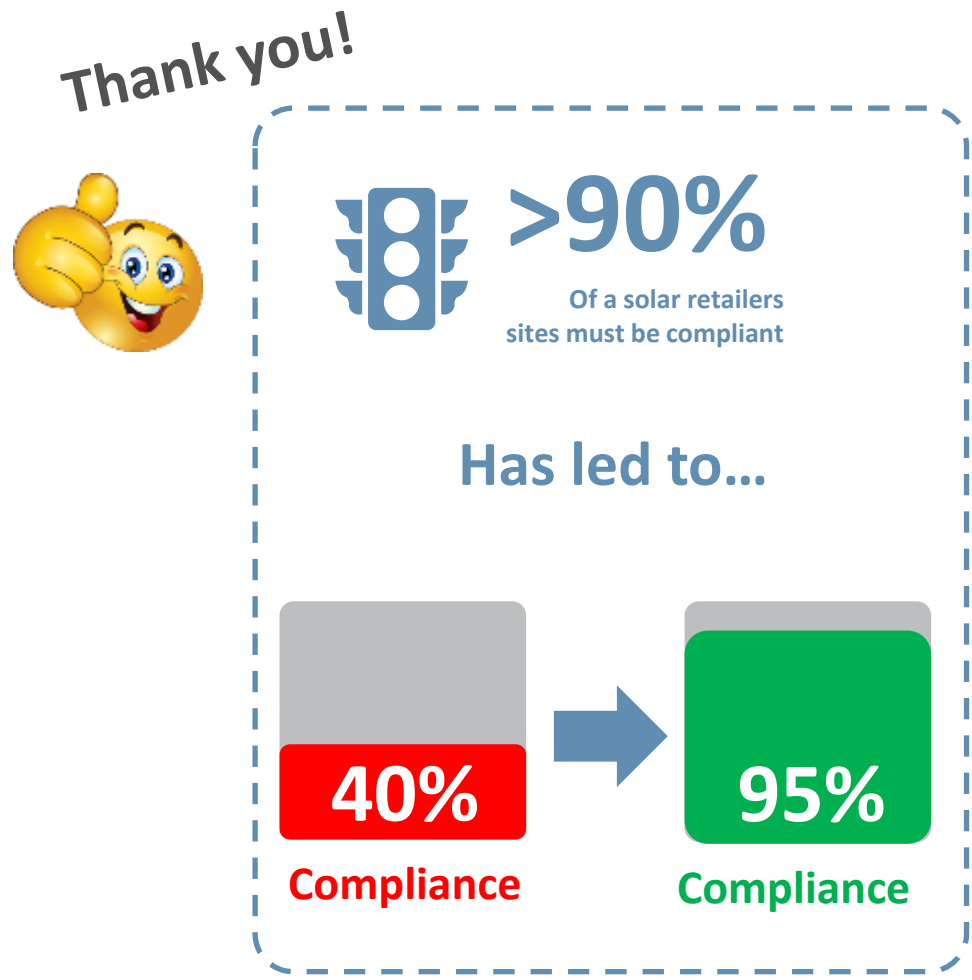
CER Compliance

Getting compliance right for all small embedded generation (SEG) systems means we can:

- Avoid requirement for 0kW solar exports
- Ensure supply and reduce the risk of widespread power outages
- Provide all customers fair access to the network



CER Compliance

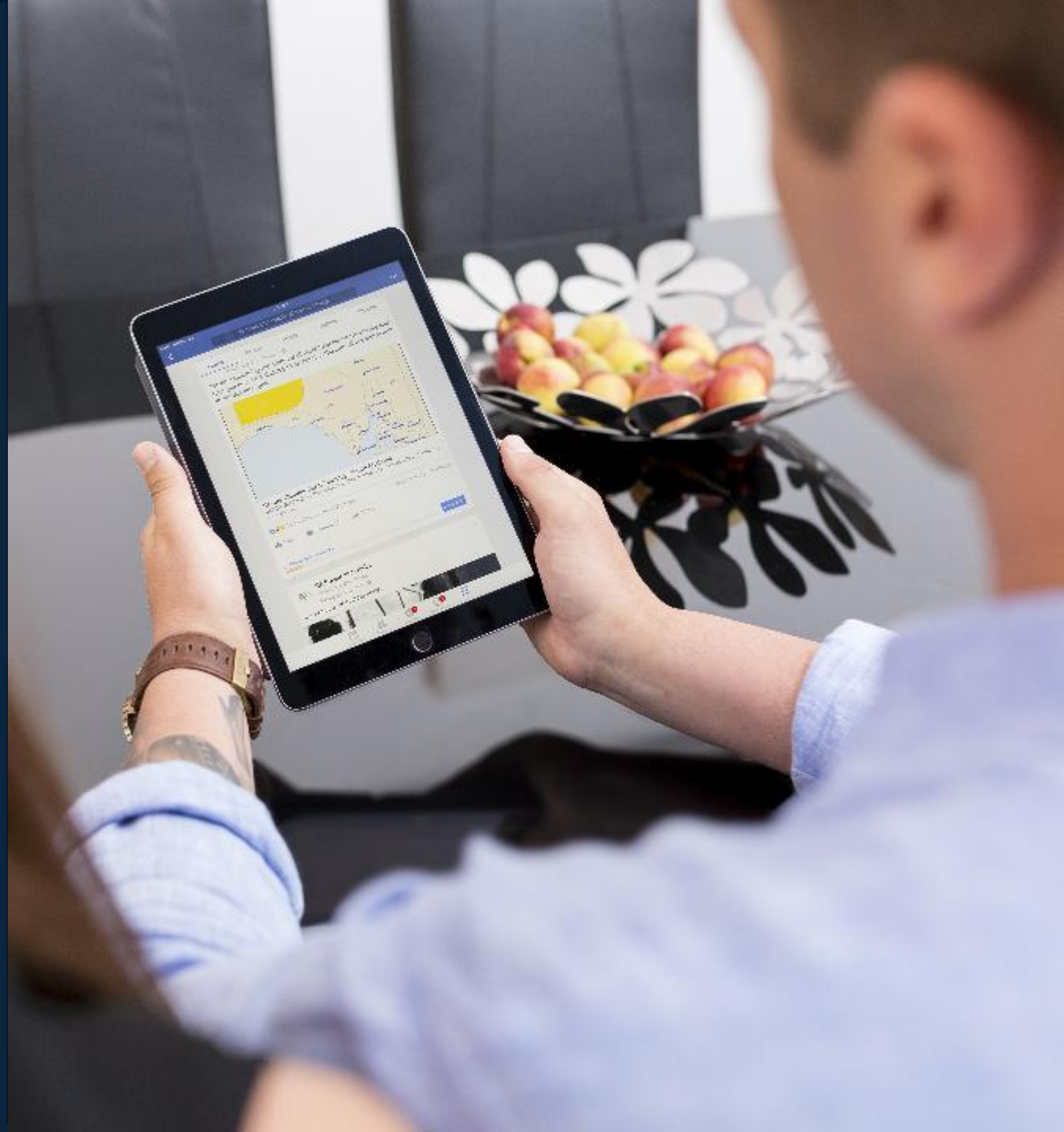


CER Compliance - SA Power Networks

To be compliant you
need to complete these
steps:



Improvements to our online services



What is happening?

Today

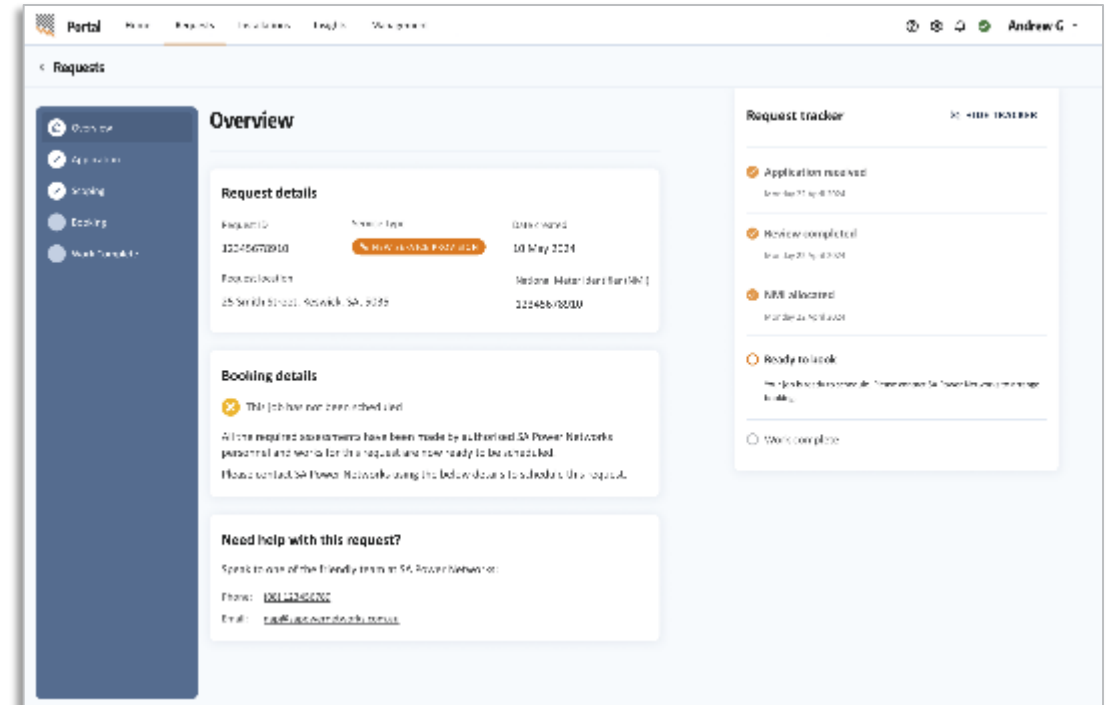
Today, the REX portal is used to submit New Service Provisions, Alterations and Enquiry to Quote. For Temporary Disconnections and Reconnections, Unmetered Supplies, Network Access Permits and a number of others, there are basic web forms in various locations on our website.



The screenshot shows a 'Manage REX Job' form with a search bar at the top. Below the search bar, there are several input fields and dropdown menus for job details. The form is organized into sections for Job Address, Customer, Electrician, and Retailer. The 'Job Address' section includes fields for Street Name, Street Number, Postcode, and a map icon. The 'Customer' section has a field for Customer Billing Name. The 'Electrician' section has fields for Electrician Name and a dropdown for Connection Business Name. The 'Retailer' section has a dropdown for Retailer.

Moving forward

In the near future, you will be able to submit a range of minor connection service requests and enquiries via a central online portal, accessible from mobile or desktop. You'll be able to track a job across the delivery of the work, view communications to the customer, access job detail (such as scoping notes), with easier scheduling & booking of jobs.



The screenshot shows a 'Requests' portal with a navigation menu on the left and a main content area. The navigation menu includes links for Overview, Application, Scoping, Booking, and Work Complete. The main content area is divided into three sections: Overview, Request details, and Booking details. The Overview section shows a summary of the request, including the Request ID, Request Type, and Date Received. The Request details section shows the Request ID, Request Type, Date Received, Request Location, and Request Description. The Booking details section shows the status of the request, including 'Application received', 'Review completed', 'NMI allocated', and 'Ready to book'. The 'Ready to book' section includes a note about the job being ready for booking and a link to book the job.

Why is it changing?

The new portal has been designed with electrician's day-to-day challenges in mind:



Reduced administrative burden

- The portal's accessibility on mobile devices and streamlined submission process will mean more time focusing on the job at hand.



Quick access to information

- Electricians will have immediate access to service statuses, reducing the need to make calls or send emails.



Enhanced communication

- With real-time updates and notifications, electricians can better plan their schedules and resource allocation.



Ease of use

- An intuitive design ensures that finding information and completing requests is straightforward and hassle-free with improved booking of the job functionality.



Improved security

- With the implementation of multi-factor authentication, you can operate with confidence knowing you and your customers' data is protected. For some, this may mean a change to the way you login in the future.

How are we going to do this?

The portal, successfully used by solar installers for over a year, will now be expanded to include additional connection services over the coming months including:

- Permanent Disconnection of Supply (Abolishment)
- New Service Provision
- Alterations
- Tiger Tails
- Temporary Reconnection/Disconnection
- Public & Security Lighting
- Retailer Temporary Isolations
- Network Access Permits
- Enquiry to Quote

We see this as a continuous journey, so additional services will follow as well as enhancements based on your feedback and our ongoing analysis to ensure the portal continues to meet you and your customers needs.

We want you!

We're inviting industry stakeholders to participate in testing the new portal before its official launch.

This is your chance to:

- Explore a test version of the system
- Provide valuable feedback to refine and improve the portal
- Help shape a product that supports your needs.

Testing is flexible and can be done at your convenience, using your own device.

If you're interested in participating, please email us at portalfeedback@sapowernetworks.com.au with your name, organisation and preferred contact method. We'll provide you with the details you need to get started.

To keep up to date on the progress of the portal rollout, subscribe to The Fuse.





Empowering South Australia